

Appln. No.: 10/522,632  
Amendment dated December 22, 2009  
Reply to non-final Office Action dated September 29, 2009

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re the Application of:

**Andrea CALVI *et al.***

Serial No.: 10/522,632

Filed: January 24, 2005

For: METHOD AND SYSTEM FOR  
MONITORING THE QUALITY OF  
SERVICE IN TELECOMMUNICATION  
NETWORKS, COMPONENTS AND  
COMPUTER PRODUCTS THEREOF

Atty. Docket No.: 007511.00014

Group Art Unit: 2442

Examiner: Benoit, E.

Confirmation No.: 7405

**AMENDMENT**

U.S. Patent and Trademark Office  
Mail Stop Non-Fee Amendment  
Randolph Building  
401 Dulany Street  
Alexandria, VA 22314

Sir:

In response to the non-final Office Action mailed September 29, 2009, please amend the instant application as follows:

**Amendments to the Claims** are reflected in the Listing of Claims, which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 9 of this paper.